

UCD Connect Usernames - IT service entitlements

What type of Connect username do I have?	Faculty and Staff	Student	Casual/Hourly Claimant	Non Contractual Appointees & Post Retirement Contracts	Retired Staff	Visitor Requiring IT access	Alumni - Students who have graduated	Email only
How does my account get created?	Automatically created once your record is set up on HR system, with your Personnel number.	Automatically created once your record is set up on UCD Registry student system and registration has hit a certain point (Provisional Enrollment PE).	Set up for you on request through our IT Helpdesk, once your Personnel record is available.	Set up for you on request through our IT Helpdesk, once your Personnel record is available.	Existing IT access continues. For New accounts, set up is done for you on request through our IT Helpdesk.	Accounts are created at the request of the Head of School. A new Visitor ID is then IT Account is generated associated with that particular V number.	Must have an existing account (from May 2013 only).	Special function account, created on request.

Email, Calendar, Drive & other available through G Suite	✓	✓	✓	✓	✓	✓	✓	✓
eduroam	✓	✓	✓	✓	✓	✓	✗	✗
Wired access To campus network	✓	✓	✓	✓	✗	✗	✗	✗
Novell File Sharing Folder access is requested	✓	✗	✓	✓	✗	✓	✗	✗
Novell H: Drive	✓	✗	✓	✓	✓	✓	✗	✗
Online Library Access*	✓	✓	✓	✓	✓	✓	✗	✗
Elearning Student	✗	✓	✗	✗	✗	✗	✗	✗
Elearning (as a Tutor) Authorised through the Module Access Management system (MAMS)	✓	Graduate Research Students Only	✓	✓	✓	✓	✗	✗
IT Services Teaching Labs	✓	✓	✓	✓	✓	✓	✗	✗
SISWeb Student registration system	✗	✓	✓	✗	✓	✗	✗	✗
Infohub Advanced functionality is dependant on your role	✓	✗	✓	✓	✓	✗	✗	✗
AppsAnywhere Streamed Applications	✓	✓	✓	✓	✓	✓	✗	✗
Employee Self Service (ESS)	✓	working students only	✓	✓	✓	✗	✗	✗
Software Downloads	✓	✓	✗	✗	✗	✗	✗	✗
Office 365	✓	✓	✗	✓	✗	✗	✗	✗
T4 Content Management System	✓	✓	✓	✓	✓	✓	✗	✗
Intranet General access	✓	✓	✗	✗	✓	✗	✗	✗
Intranet Publishing	✓	✓	✗	✗	✗	✗	✗	✗
Retention services after an IT account is closed	Mail forwarding only to that UCD address for max. 3 years on request.	✗ Graduate students become Alumni	✗	✗	✗	✗	✓	✗

- ✓ Services provided
- ✓ Services can be requested
- ✗ No Service provided

Online Library Access* - for details on all other Library Services, please see www.ucd.ie/library

Elearning = Blackboard

[Information on how to get access to some of the more specialist Business Systems is available here](#)